

# delic!ous delivered



## Our ethics

At delicious we take quality seriously and our team works hard to provide fresh produce for you.

Most of our menu items are homemade on the premises using fresh, locally sourced ingredients just as you see in our delicious outlet.

All of our sandwiches are freshly made on-site. They are then packed by us to ensure they are delivered to you in the same quality as when they were first made.

We are a Fairtrade University and where possible use products that support environmental initiatives.

## Placing your order

Bookings for our delicious delivered service can be made online at <http://deli.le.ac.uk/> up to 24 hours prior to your delivery date.

Once you have placed your order online, our Catering Sales Team may contact you to clarify your booking.

## delivered costs

You can pay for your delivered service using a cost code which must be provided at the time of booking.

Please note that there is a minimum order charge of £12.50. For bookings out of hours, (after 5pm and at weekends) there may be additional charges, please enquire at the time of booking.

## The small print

If your delivery area requires lift access we will substitute any crockery with disposables should the lift be out of order.

Where access to the delivery room is via narrow passages or staircases we will also deliver on disposables. Please enquire at the time of booking should you have any concerns.

If your delivery is for a public area we will require someone to take receipt. Please advise us at the time of booking who will be available to sign for it.

Should you need to cancel your booking, please give us as much notice as possible. Any orders cancelled, or numbers reduced, less than 24 hours in advance will be charged for in full. Any additions to numbers notified to us less than 24 hours in advance will be provided for, but the menu for additional guests may vary.

If we need to collect your buffet please tell us what time you will finish. Should your venue change, please give us as much notice as possible. If you have any special dietary requirements please let us know when placing your order.

All prices shown in the menu (except cold drinks) exclude VAT which will be added at the standard rate where applicable.

## delic!ous service standards

All deliveries are made using our delicious delivered standard.

Where possible all deliveries will be made using crockery plates, appropriate cutlery, glassware and napkins. Where not possible (i.e. in certain buildings due to logistical difficulties) we will provide you with the necessary disposables (cutlery, plates, plastic glasses and napkins). If you would like clarification on this in advance, please ask at the time of booking.

Our buffet products are served to you in combination of disposable and recyclable packaging. Staff will appropriately sort and dispose of relevant waste or recycling after your event.